

In alignment with the company goals, Day Services is making several strong strides toward improvement in client outcomes, client satisfaction, and sustainability. We have also been focusing on how to better support and retain our staff within the program through new incentive programs that include immediate feedback with an emphasis on positive reinforcement.

In October, the Day Program will begin the first steps towards restructuring the LEAP, SHINE, and STRIDE programs. Changes were made to the LIFE classroom earlier this year, and no additional changes will be made. New groups will have a stronger emphasis on independent living skills and community access. This change is quite timely, as there is a shift in the philosophy of waiver services that places an emphasis on employment and greater independence in the community.

With the new structure, clients will have more options in their activity choices throughout the day, allowing to better individualize client programs. Many clients will no longer be assigned to just one classroom, but will have a flexible schedule that will allow them to change rooms based on their learning needs for each of the activities. This will also allow for some flexibility in staff schedules too, as they will have opportunities to work with multiple client functioning levels in the groups that they most prefer as well. Another goal is also to incorporate The Growing Piece with more opportunities for vocational training in the daily schedule.

The Day Program is near its capacity of 74 clients per day, with about 68 clients currently scheduled. Current goals are to fill the “holes” in the program with new intakes and an increased focus on client attendance.